

Plan of Actions & Milestones, (POA&M), A Proven Road-Map Toward Effective SD and TA Preparation, A Success Story.

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AGENDA

- Introduction, Shutdowns & AM system.
- Strategizing and building values in SD and TA through step by step POA&M
- Planning SD & TA preparation phases with POA&M
- Managing risks in SD & TA
- Lean Shutdown Management
- Planning for logistics and support activities

SHUTDOWNS & ASSET MANAGEMENT SYSTEM

Asset Management Revolution

ISO 55001:2014, Asset Management, Management System Was Released in January, 2014

It itemizes 24 clauses specifying 71 'shall statements' for an Asset Management System.

“A complete strategic enterprise wide system and activities”

Asset Management

“Coordinated activities of an organisation to realise value from assets”

Asset

“Something that has potential or actual value to an organisation”



SHUTDOWNS & ASSET MANAGEMENT SYSTEM

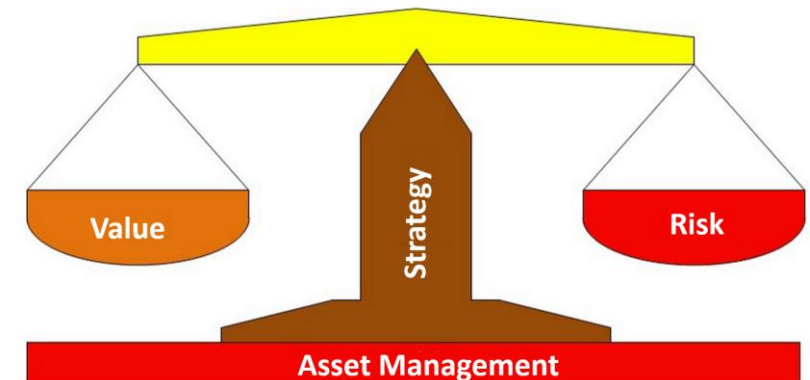
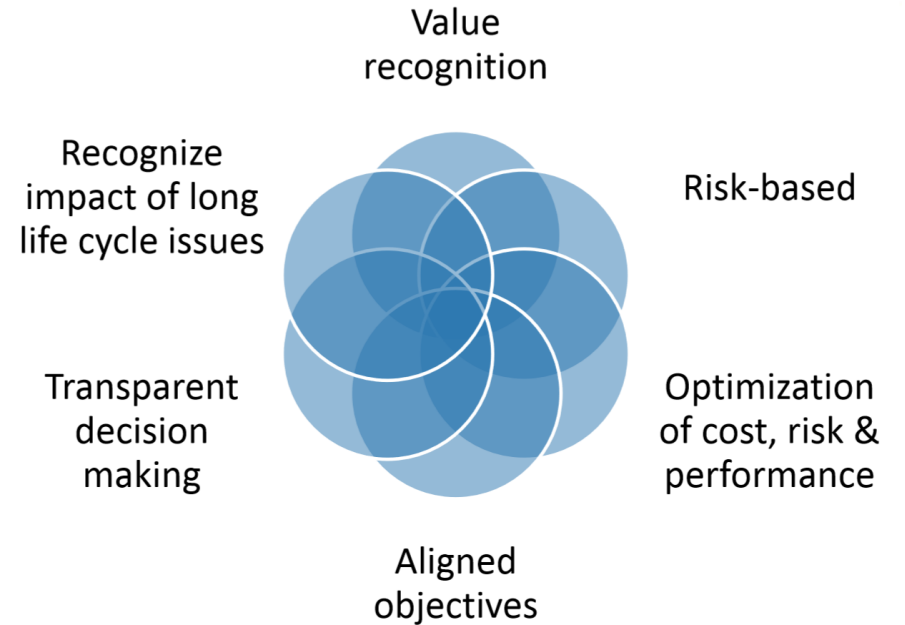
Key Principles of ISO 55001

Value to Organization & its Stakeholders

Alignment and Strategic Planning

Leadership and Workplace Culture

Assurance of Fulfillment



SHUTDOWNS & ASSET MANAGEMENT SYSTEM

How do Turnarounds Fit into Asset Management?

Extracting the needed VALUE to organization and stakeholders



SHUTDOWNS & ASSET MANAGEMENT SYSTEM

- F1 Racing Pit Stop, a Case of SD Management Perfection :

Formula 1 is a highly competitive environment.

Teams quickly realized that pit stops were the critical moment of the race that could decide vital positions and, ultimately, the win or defeat.



SHUTDOWNS & ASSET MANAGEMENT SYSTEM

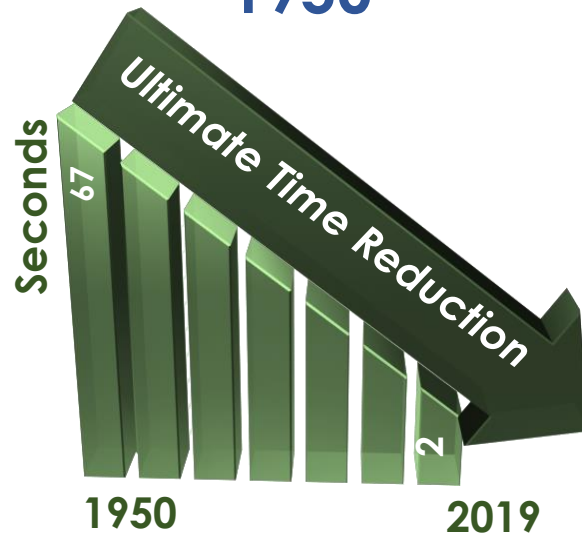
- F1 Racing Pit Stop, a Case of SD Management Perfection :



1950



2019



Perfection in SD & TA
Management

SHUTDOWNS & ASSET MANAGEMENT SYSTEM

- Behind perfection earlier scene:



Management & Leadership



Preparedness



Training & Skills



Technology & Tools

What about our Shutdowns & Turnarounds?

Over 90% of Turnarounds Failed to Meet Company's Business & Turnaround Goals.

80% of Turnarounds Experienced Cost Overruns of 10-40%.

Half of the Turnarounds Suffered From Schedule Slippages.

Almost 90% of Turnarounds Reported Work scope Growth of 10-50%.

Most Turnarounds Were Impacted by Shortages of Qualified Staff and Crafts.

3 out of 4 Times the Schedules Were abandoned in the First Week of Turnaround.

90% of Post-Turnaround Reports Recommendations are Never Implemented

WHY DO TURNAROUNDS FAIL?

Failure to start early enough

Failure to treat as projects

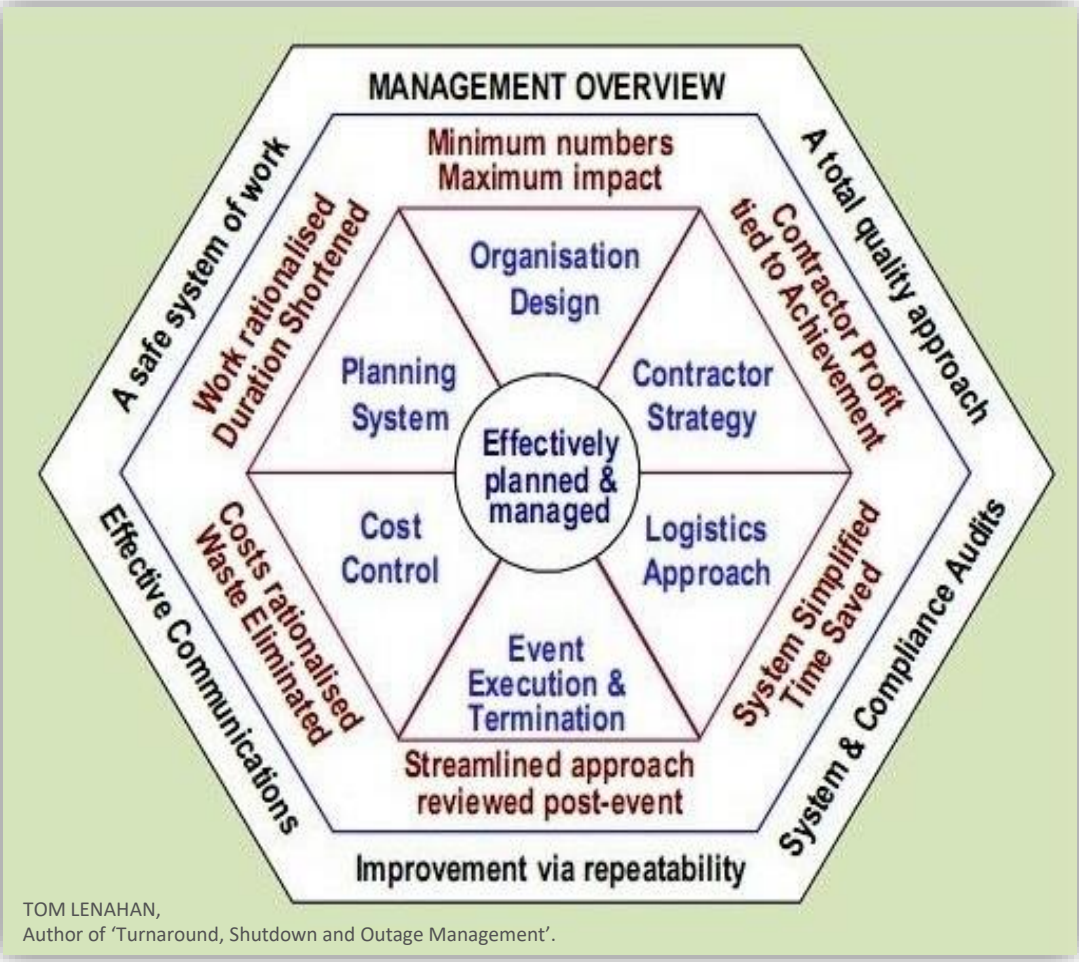
Ineffective planning effort

Failure to assign professional management team

Failure to control scope

WHAT IS NEEDED TO BE DONE?

Tom Lenahan Turnaround Model of Excellence (All in One)



Outline Model of Excellence for Turnarounds						
SAFE SYSTEM OF WORK		MANAGEMENT OVERVIEW		TOTAL QUALITY APPROACH		
Objectives - Safe systems - Assessment Compliance - Monitoring		Constantly test strategic Turnaround strategy		Standards - Quality Assurance - Quality control Compliance - Monitoring		
ORGANISATION	PLANNING	CONTRACTS	COST	LOGISTICS	EXECUTION	TERMINATION
Steering Group Strategy	Planning Philosophy	Contract Policy	Pricing framework	Logistics Approach	Management Control	Start -up Control
Event Manager	Project Definition	Contractor Commitment	Ballpark Estimate	Procurement	Briefing Program	Critical activities
Designed organisation	Work scope definition	Critical Contract Elements	Estimate Refinement	Infrastructure	Human factors	Plant Start-up routine
Planning & preparation team	Worklist Control	Subcontractor policy	Contract Pricing	Supply Control	Planned Daily Routines	Plant Start-up
Process Team Input	Detailed Planning	Incentive schemes		Organising Bulkwork	Plant Shut-down	Monitor plant performance
Technical Team Input	Schedule Optimisation	Contractor Mobilisation	Cost control Process	Offsite Services	Scheduled Work	Post mortem de-brief
Resource Levels	Pre-shutdown Work	Performance Monitoring	Monitoring (during event)	Cranes & Transport	Emergent Work	Close out meeting
Client/ Contractor Integration	Schedule Updating Criteria	Contractor Demobilisation	Closing-out Accounts	Site demobilisation	Equipment hand-back	Action to improve
Risk Management	Risk Management	Risk Management	Risk Management	Risk Management	Risk Management	Preparing for Next event
COMMUNICATION STRATEGY		IMPROVEMENT VIA REPEATABILITY		AUDIT PROGRAMME		
Policy - Activities - Spread		Capture, record and Re-use best practice		Audit: Strategy Preparation Execution		

WHAT IS NEEDED TO BE DONE?



All of us know
what is needed
to be done



But we need to
plan for them to
be done



We need planned
& controlled
focus on
turnaround prep



WHAT IS NEEDED TO BE DONE?

Overall Plan of Actions & Milestones (POA&M)

A schedule frames out main preparation activities and important dates.

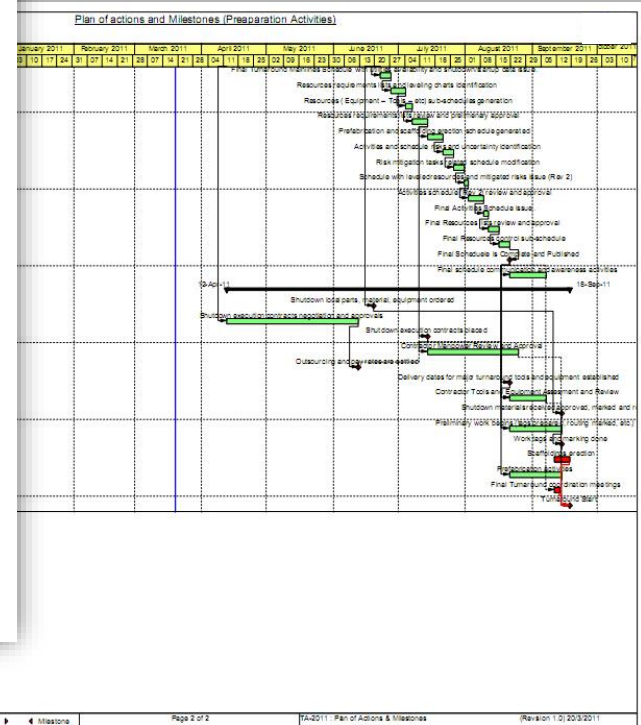
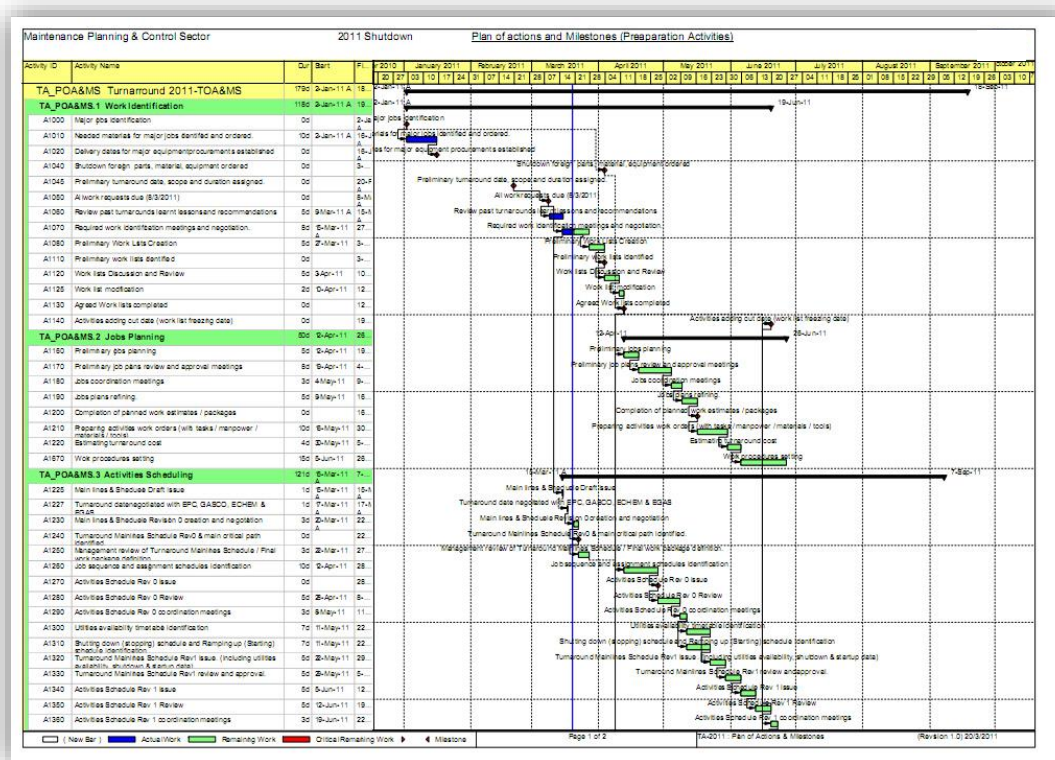
POA&M



*Scheduling shutdown
planning & preparation
activities ...*

WHAT IS NEEDED TO BE DONE?

Overall Plan of Actions & Milestones (POA&M)



WHAT IS NEEDED TO BE DONE?

Overall Plan of Actions & Milestones (POA&M)

Example Contents:

- Review last shutdown lessons learnt and recommendations (*Activity*)
- Preparation of job list (*Activity*)
- Preliminary job list meeting/coordination (*Activity*)
- Activity list freezing date (*Milestone*)
- Preparation of Planned Jobs Package (*Activity*)
- Developing Shutdown Mainlines Schedule (*Activity*)
- Mainlines Schedule communicated and approved (*Milestone*)
- Developing Detailed Turnaround Schedules (*Activity*)

THE POLL

Login to : SLI.DO

Event #: [STMI](#)

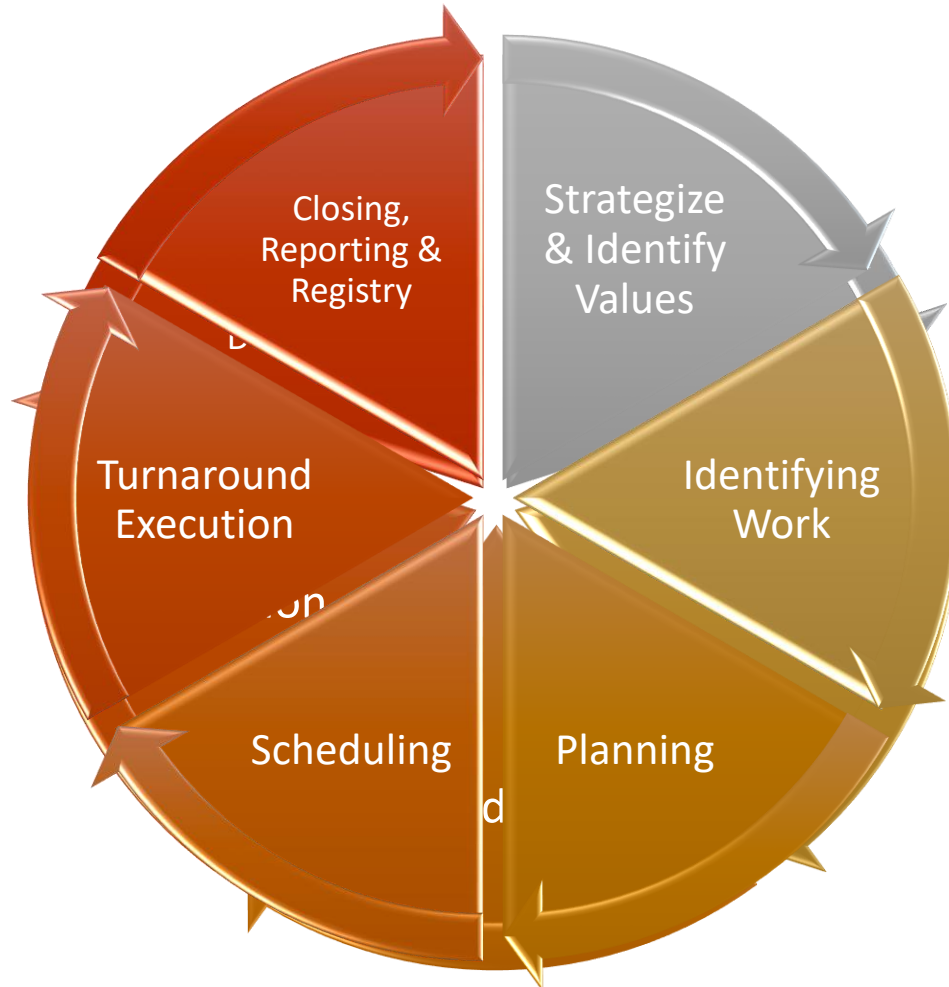


Poll Q1: SLI.DO Event # STMI

1. Do you use Plan of Actions & Milestones in your preparation for shutdown and turnaround?
 - A. Yes, with a formal schedule for all preparation activities
 - B. Yes, but not formal and not in a documented and controlled way
 - C. No, we just prepare our SD & TA trying to do the best for it.
 - D. I don't know.
 - E. I am a service provider or vendor.

MAIN TURNAROUND PHASES

Strategizing Turnarounds & Shutdowns



Initiation Phases

- Teams Formation
- Turnaround Strategy
- Turnaround Scoping
- Planning for the Plan
(Plan of Actions & Milestones)

Preparation Phases

- Work List Details
- Work Planning & Scheduling
- Procurement & Contracting

Execution & Closing

- Pre-Shutdown Activities
- Shutdown Execution
- Commissioning & Start-Up
- Evaluation & Closing

STRATEGIZING AND RECOGNIZING VALUES



Turnaround Goals & Objectives

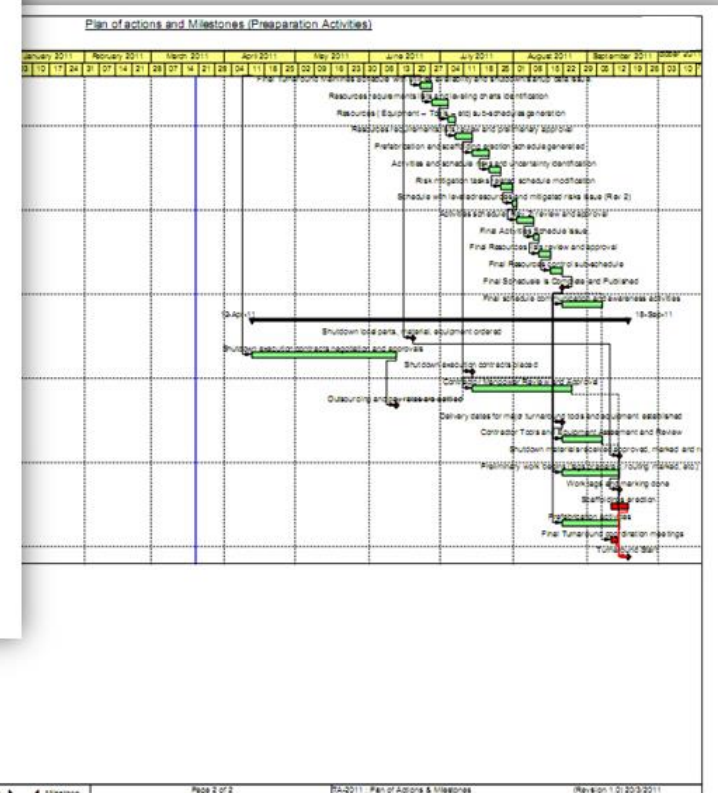
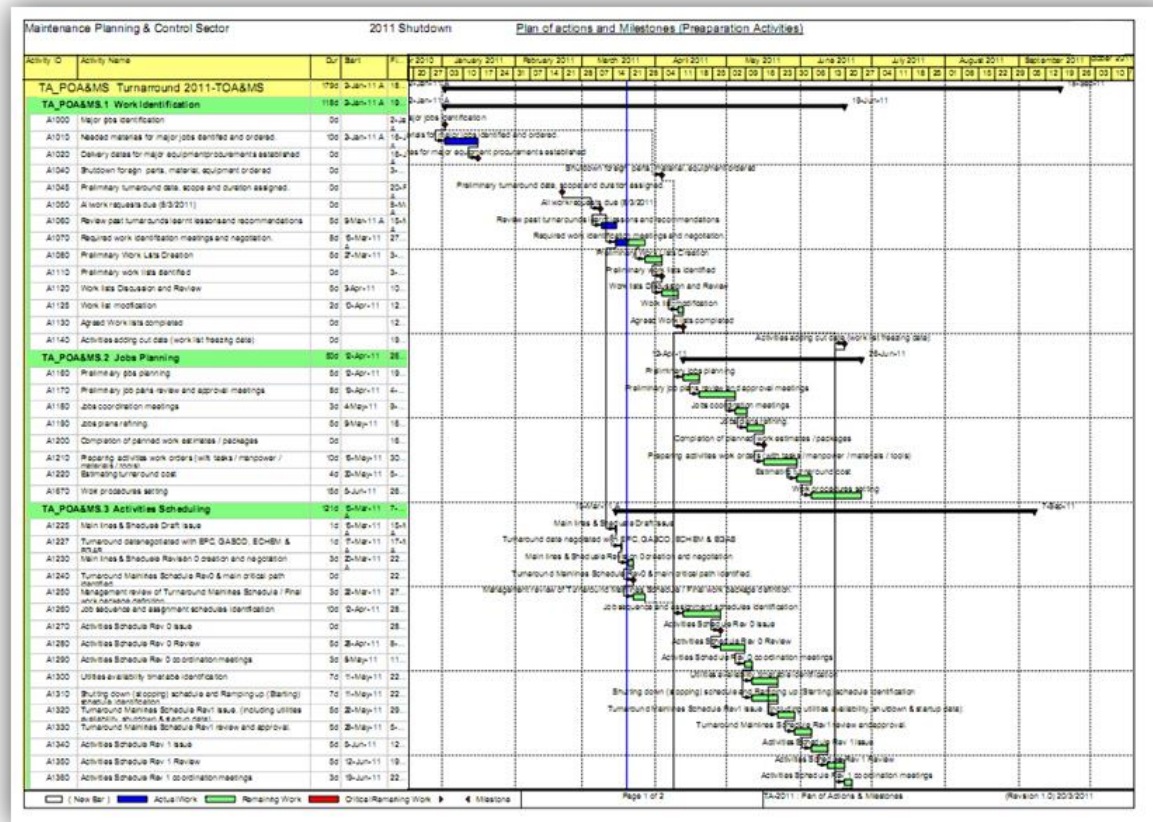


PLAN OF ACTIONS & MILESTONES - (POA&M)

POA&M

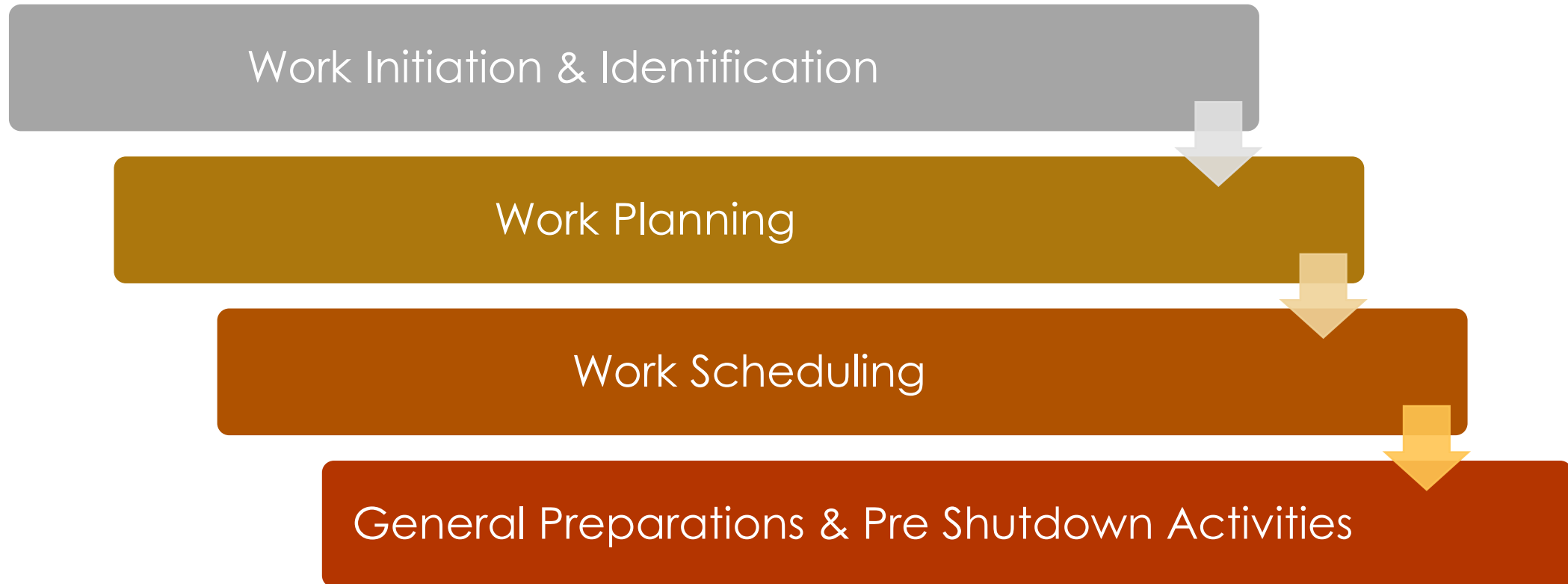


Scheduling shutdown planning & preparation activities ...



PLAN OF ACTIONS & MILESTONES - (POA&M)

- Overall Plan of Actions & Milestones (POA&M) Breakdown Structure

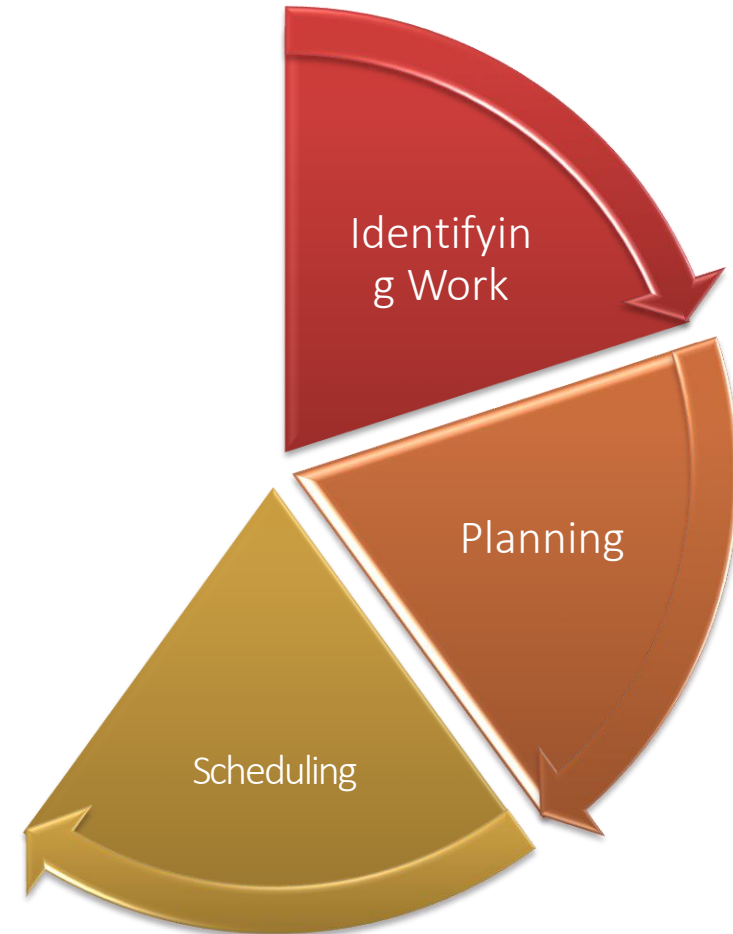


PLAN OF ACTIONS & MILESTONES - (POA&M)

- Overall Plan of Actions & Milestones (POA&M) Enables Effective Preparation

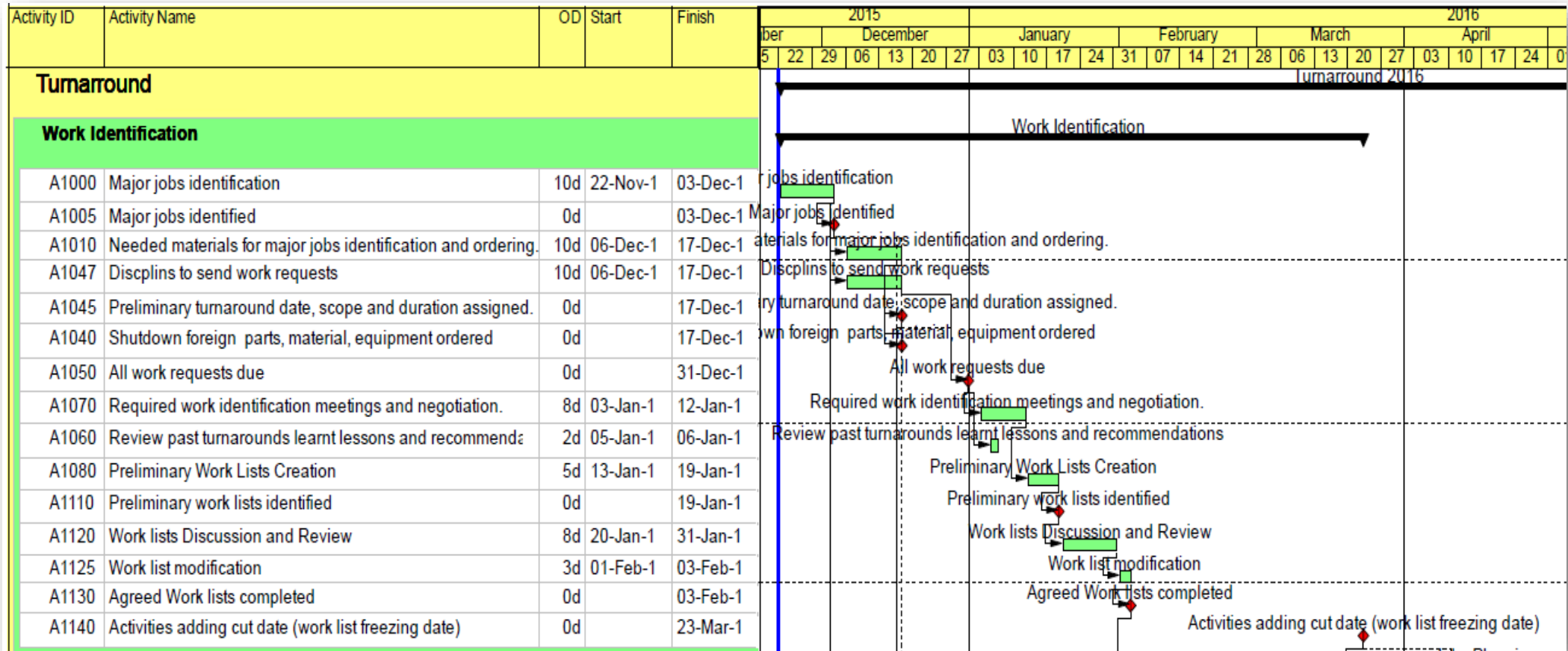
Effective Preparation

- Work identification
- Effective Planning
- Effective Scheduling
- Managing risks and uncertainty
- Lean Shutdown Management
- Managing and Preparing Logistics
- Procurement & Contracting
- Pre Shutdown Activities



PLAN OF ACTIONS & MILESTONES - (POA&M)

- Work Identification WBS



POA&M - Work Identification:



Identifying work is crucial – Pitfall examples



“Jump in mind” work – Executing non scheduled jobs



Neglected/Forgotten Work



Thoroughly identify and include all needed jobs



Included unnecessary work



Clear shutdown activity list from jobs not requiring a shutdown.



Define and limit shutdown scope



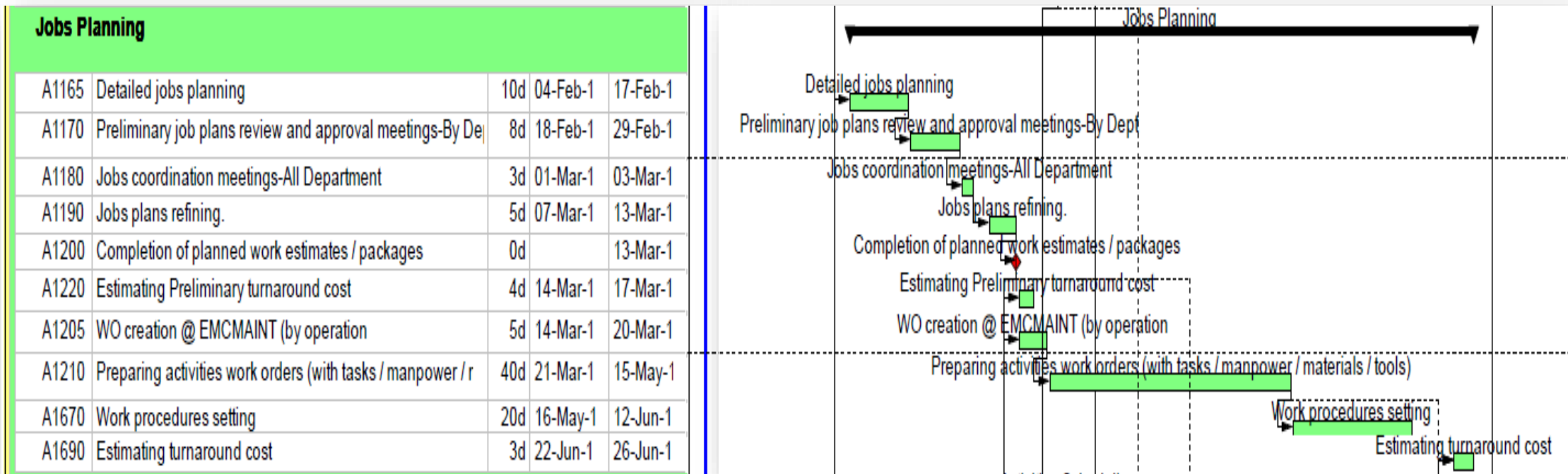
Define all constraints



Identify and include start-up related activities

PLAN OF ACTIONS & MILESTONES - (POA&M)

- Work Planning WBS



POA&M - WORK PLANNING:


▶ Success is planning dependant

 Good work estimation support turnaround success

 (Materials -Time – Tools
Manpower – Machines, Etc.)

Plan should reflect:

-  - All safety considerations
-  - Quality & Inspection considerations
(ex: X-Ray for welding)

 Develop CMMS work orders for every job
(prepare and generate just before execution)

Parkinson's Law

*Work expands to
fill allowed time...*

Good Estimation



Effective Scheduling



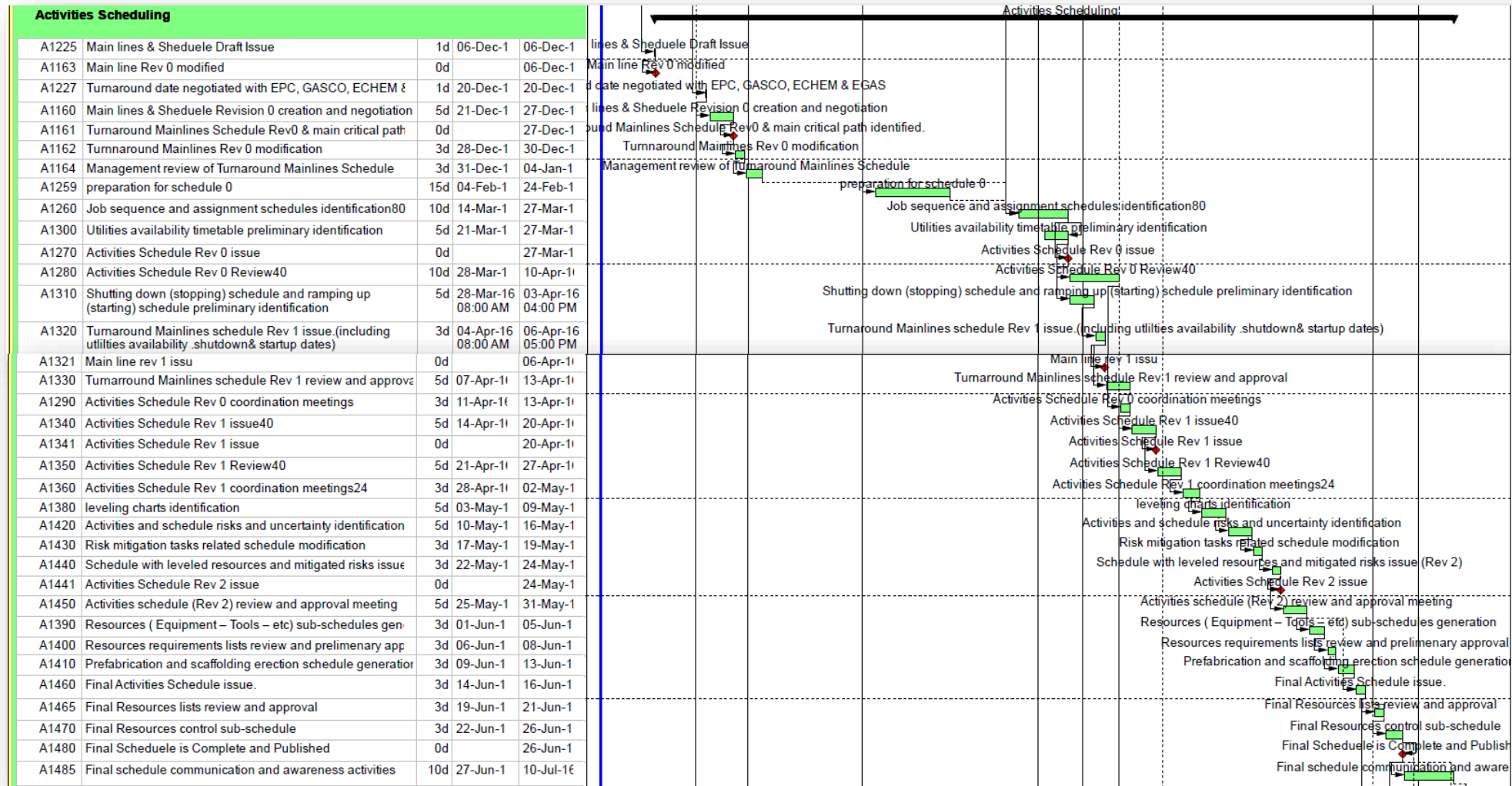
**EXPECTED
SUCCESS**



Work Orders

PLAN OF ACTIONS & MILESTONES - (POA&M)

- Work Scheduling WBS



POA&M - WORK SCHEDULING:

Developing Shutdown Schedules

- **Shutdown/Turnaround Detailed Activities Schedule**

A schedule contains all activities with resources and relation to each other.

- **Schedule Parts**

Turning Down Schedule

- Stopping – Venting - Purging

Execution Schedule

- Repairs – Maintenance – Modifications – Changes & Replacements

Operating Schedule

- Purging – Preparations – Starting up

Overall Schedule



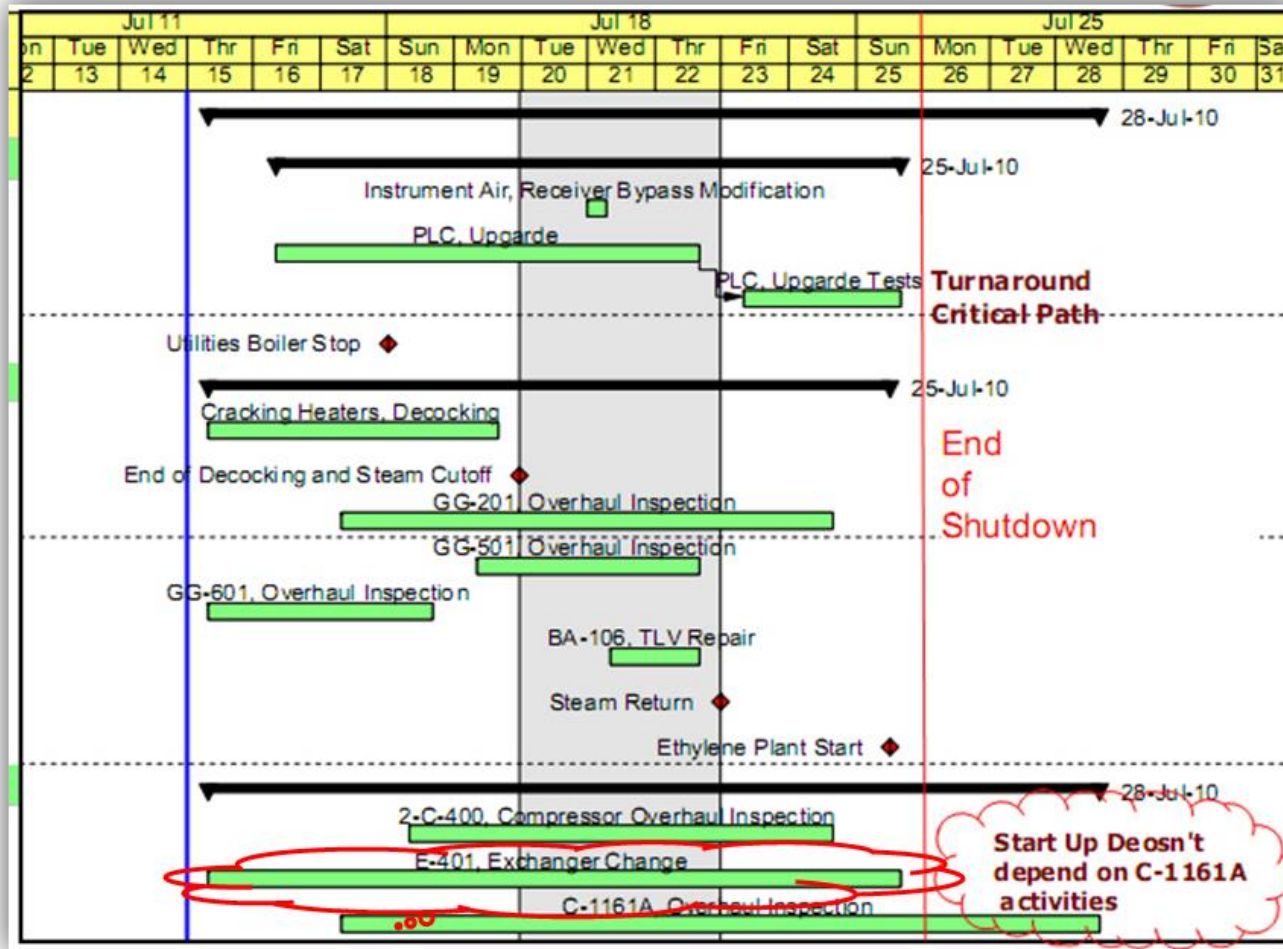
*Include all schedules in one
schedule
(Connect – Relate – Filter)...*



Use project management software – (Primavera / MS Project)
Training facilitates correct usage

WORK SCHEDULING:

▶ Working with Critical Path *(Longest path to finish schedule)*



Reducing Critical Path Duration Reduces Shutdown Period

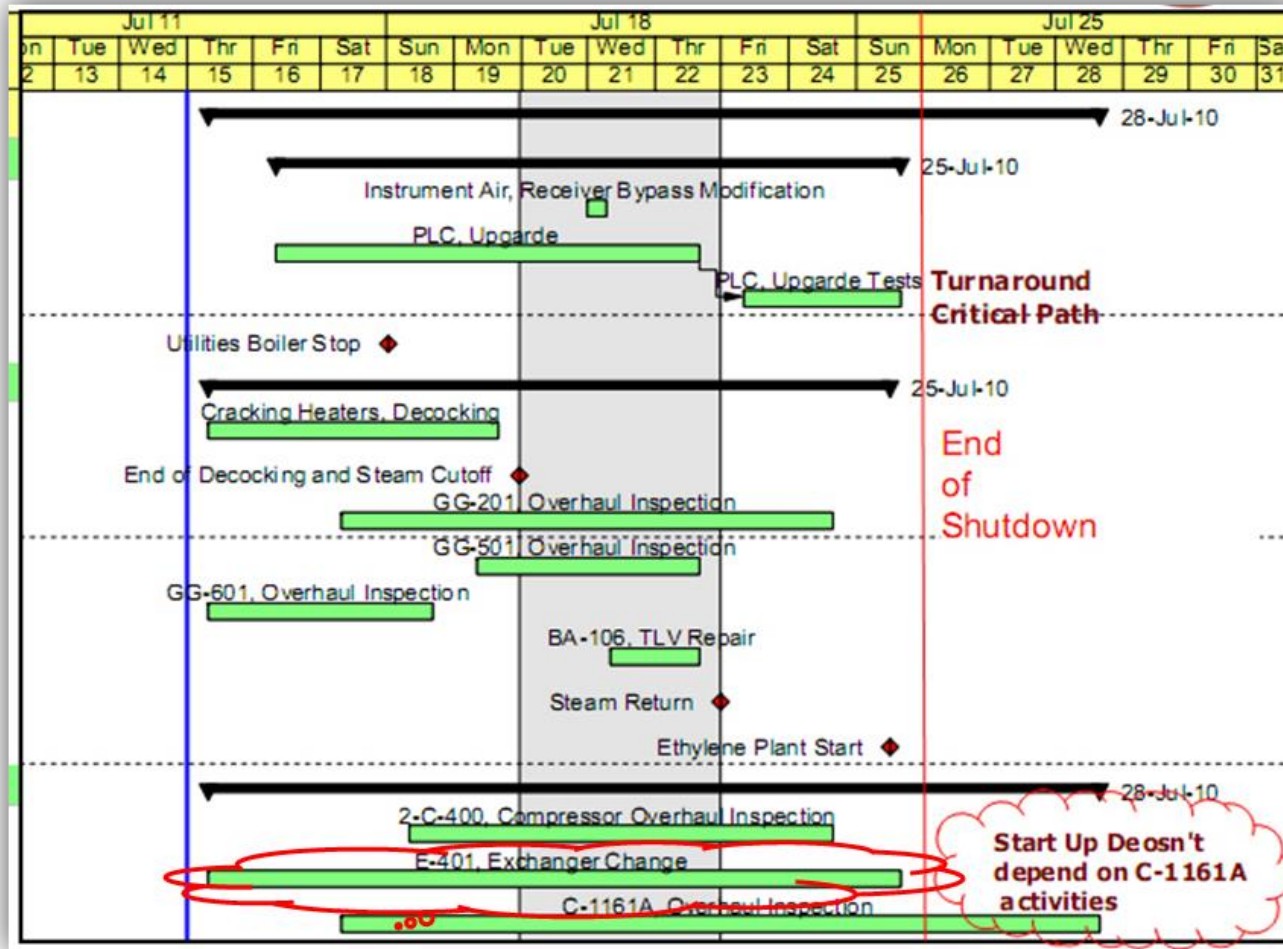
Considerations



- *One or two critical paths at most*
- *Leave a margin behind it*

WORK SCHEDULING:

▶ Working with Critical Path *(Longest path to finish schedule)*



Split into components & steps

Perform activities in parallel

Increase work time/manpower

Use technology

WORK SCHEDULING:

▶ Working with Critical Path *(Longest path to finish schedule)*



Split into components & steps

Perform activities in parallel

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Use technology

WORK SCHEDULING:

▶ Working with Critical Path *(Longest path to finish schedule)*



Split into components & steps

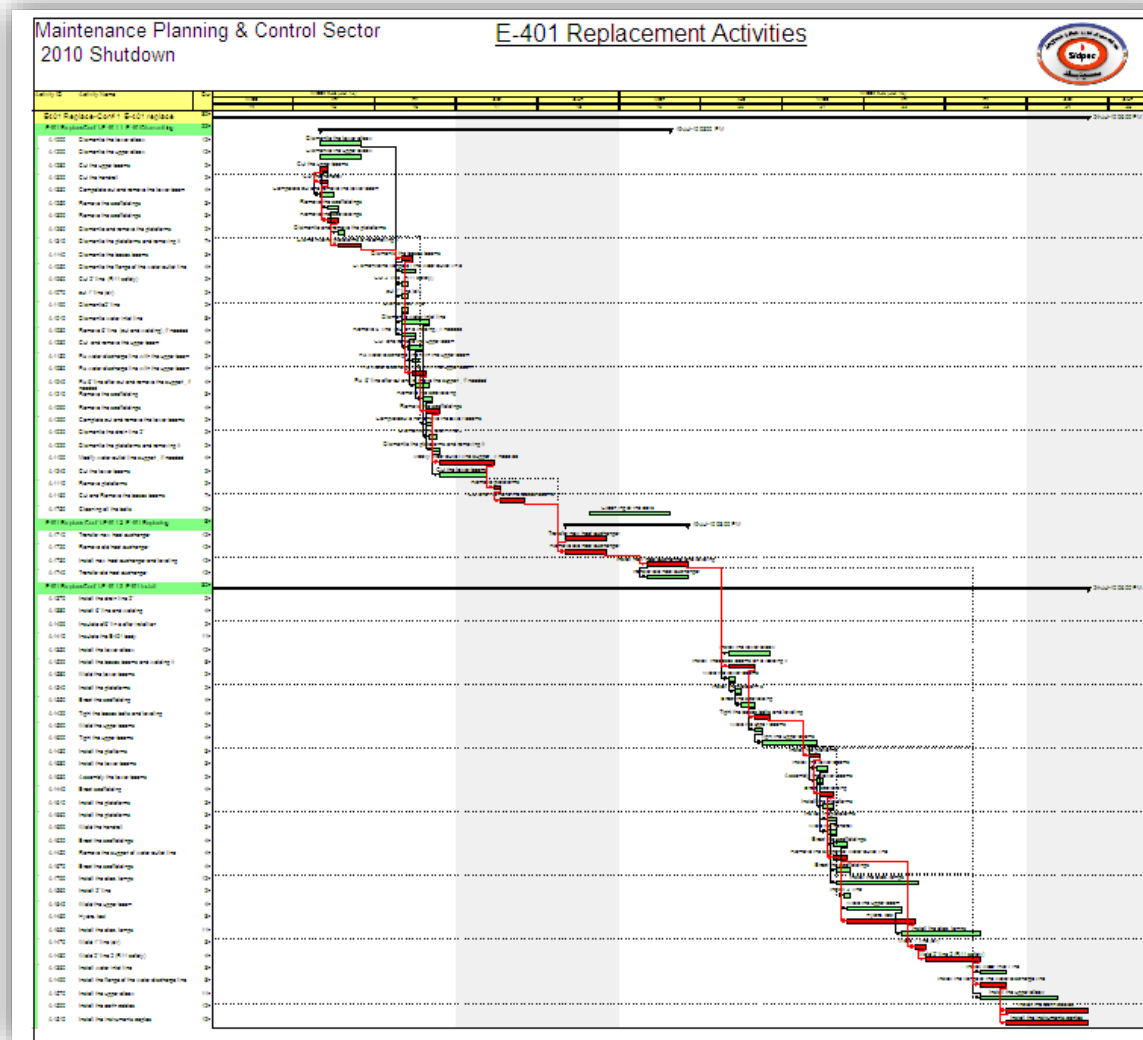
Perform activities in parallel

Increase work time/manpower

Use technology

WORK SCHEDULING:

▶ Working with Critical Path *(Longest path to finish schedule)*



Split into components & steps

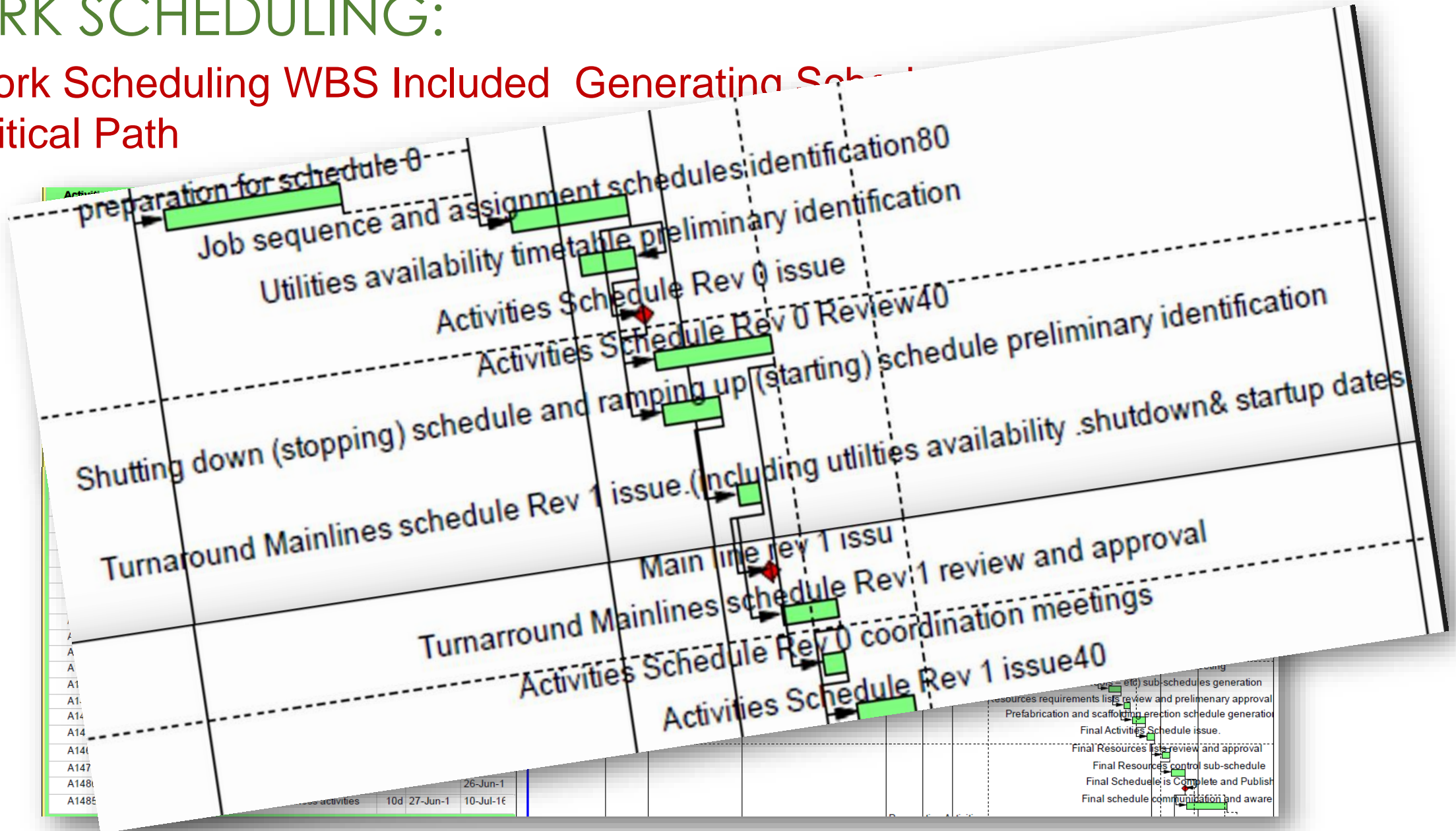
Perform activities in parallel

Increase work time/manpower

Use technology

WORK SCHEDULING:

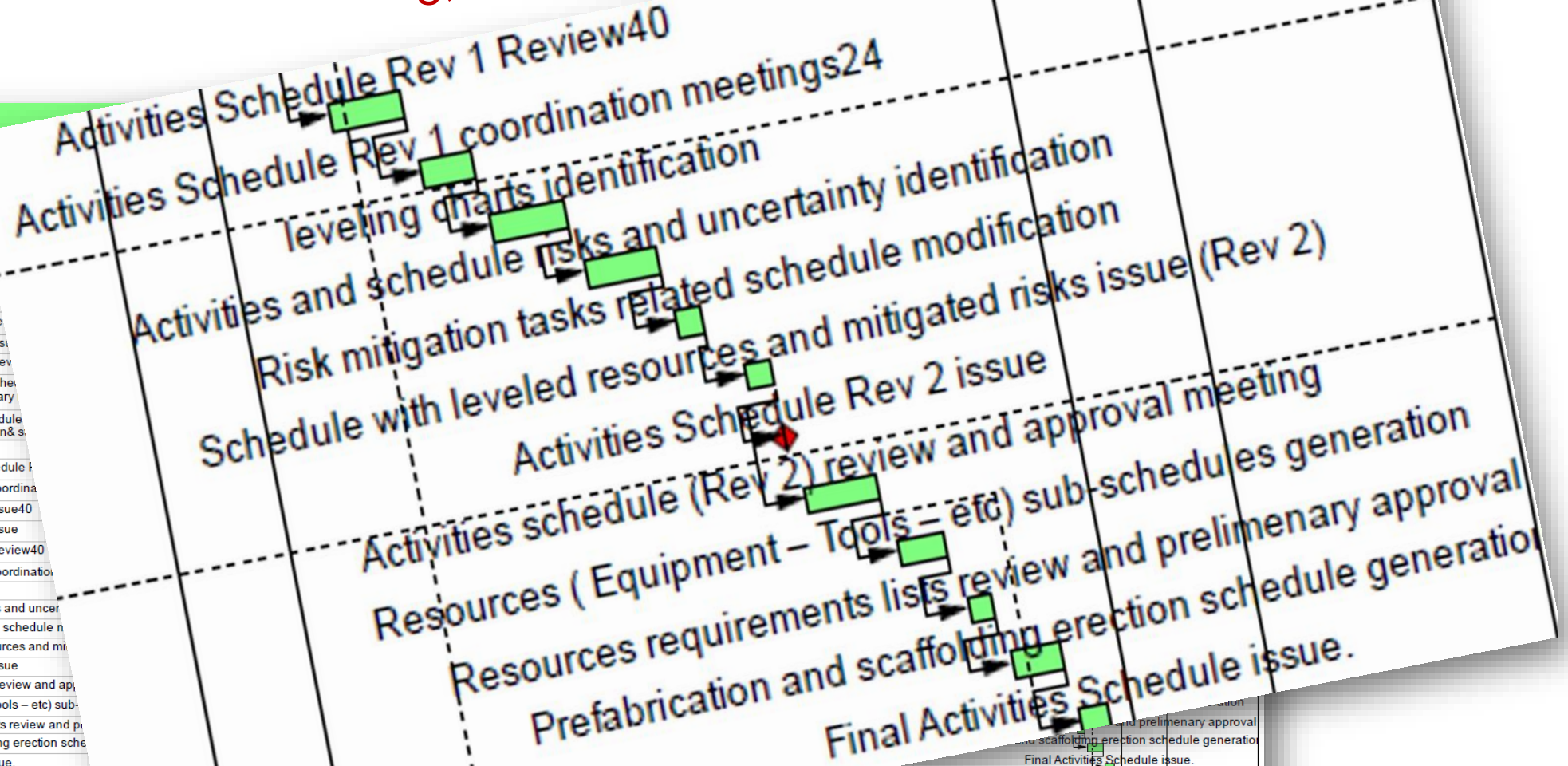
Work Scheduling WBS Included Generating Schedule
Critical Path



WORK SCHEDULING:

It Also included Resource Leveling, Risk Management

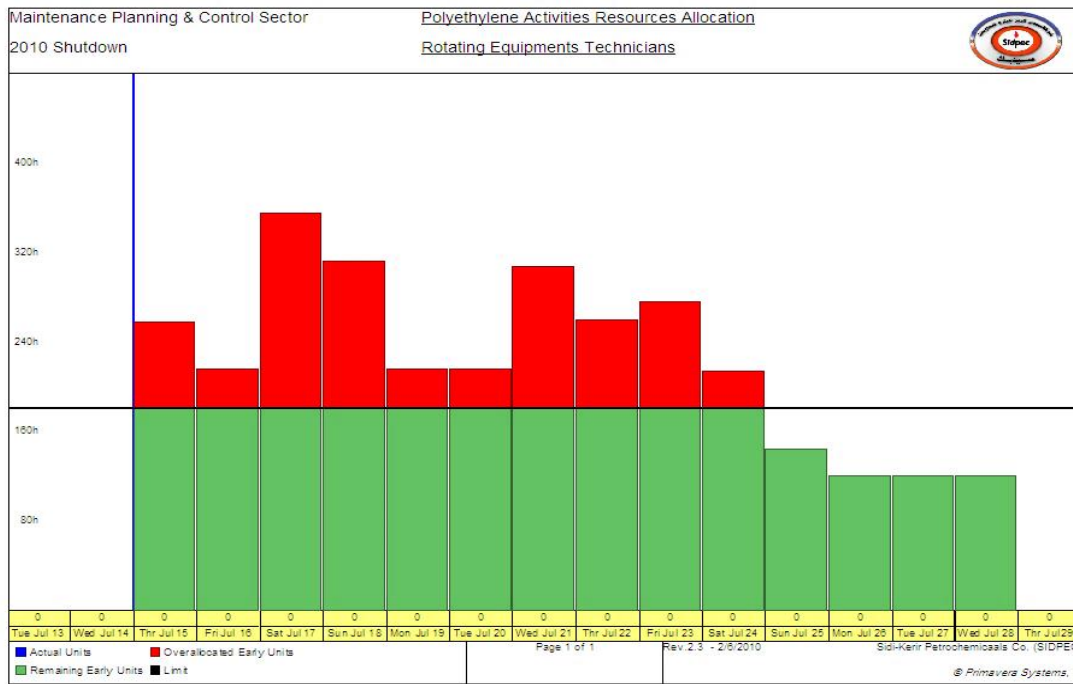
Activities Scheduling	
A1225	Main lines & Shedule
A1163	Main line Rev 0 modifi
A1227	Turnaround date negoti
A1160	Main lines & Shedule F
A1161	Turnaround Mainlines Sc
A1162	Turnarround Mainlines R
A1164	Management review of Tur
A1259	preparation for schedule 0
A1260	Job sequence and assignm
A1300	Utilities availability timetable
A1270	Activities Schedule Rev 0 iss
A1280	Activities Schedule Rev 0 Rev
A1310	Shutting down (stopping) sche
	(starting) schedule preliminary
A1320	Turnaround Mainlines schedule
	utilities availability shutdown & s
A1321	Main line rev 1 issu
A1330	Turnarround Mainlines schedule t
A1290	Activities Schedule Rev 0 coordina
A1340	Activities Schedule Rev 1 issue40
A1341	Activities Schedule Rev 1 issue
A1350	Activities Schedule Rev 1 Review40
A1360	Activities Schedule Rev 1 coordinat
A1380	leveling charts identification
A1420	Activities and schedule risks and uncer
A1430	Risk mitigation tasks related schedule n
A1440	Schedule with leveled resources and mi
A1441	Activities Schedule Rev 2 issue
A1450	Activities schedule (Rev 2) review and ap
A1390	Resources (Equipment – Tools – etc) sub-
A1400	Resources requirements lists review and p
A1410	Prefabrication and scaffolding erection sche
A1460	Final Activities Schedule issue.
A1465	Final Resources lists review and approval
A1470	Final Resources control sub-schedule
A1480	Final Schedule is Complete and Published
A1485	Final schedule communication and awareness



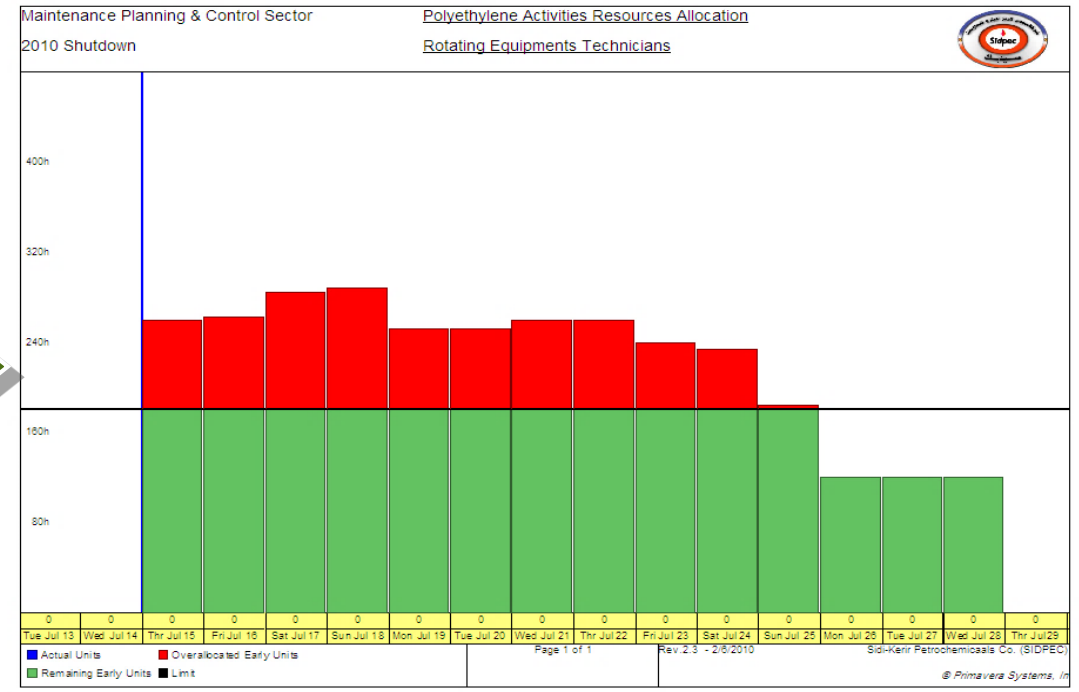
WORK SCHEDULING:

Identification, Mapping & Leveling Resources & Workload

- Rearranging activities inside schedule to level assignments
 - Increase utilization
 - Decrease needed external labor



Assignments Without Resource Leveling



Assignments After Resource Leveling

TURNAROUND SCHEDULING PHASE

Logistics and Support work Schedules

(Site) Logistics involves organising the reception, storage and distribution of the materials, equipment, services, facilities and utilities required for the TA.

The objective of logistics is to ensure that the right thing is in the right place at the right time.

Many companies do not plan their logistic as well as they plan the technical aspects of the work-scope

Poor logistics is the most common reason for Turnarounds overrunning their durations.

TURNAROUND SCHEDULING PHASE

Logistics and Support work Schedules

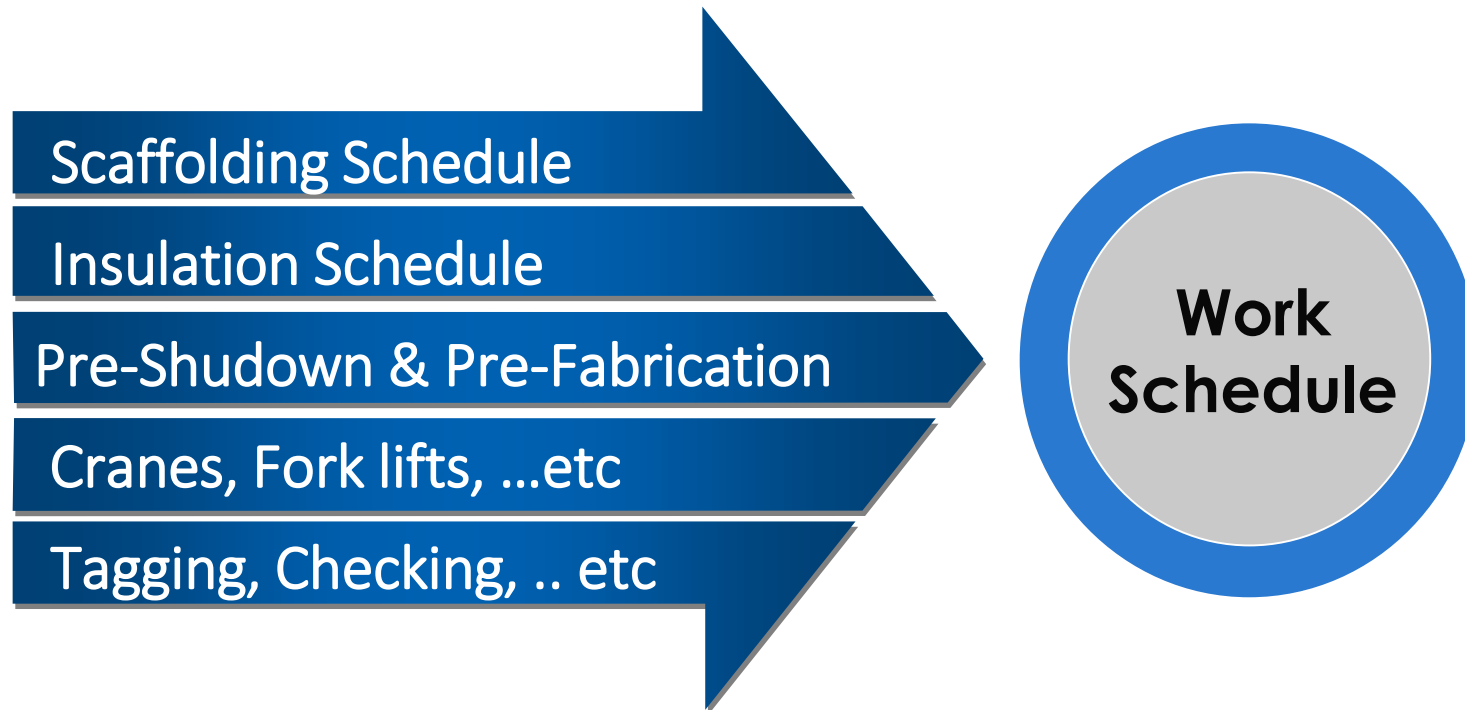
Example Logistics Services

- Site Planning & Sequencing
- Temporary Storage Management
- Internal site transportation
- Food and Catering Services
- On-Site Medical Services
- Water & Waste Water Services
- Temporary Power & HVAC Equipment
- Staff Management & Administration
- Security, Entry & Exit Management
- Break Location and Sanitary Services
- Temporary Fire Fighting Equipment
-Etc.

TURNAROUND SCHEDULING PHASE

Logistics and Support work Schedules

- Generally, prepared after work schedule is generated
- To guarantee that the right thing will be in the right place in the right time

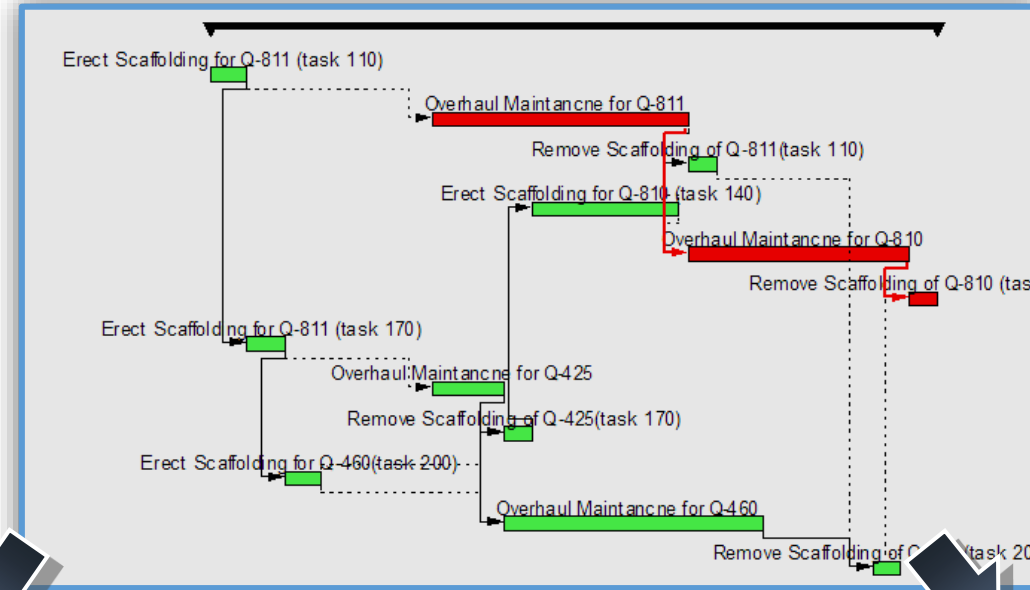


- Include as detailed schedules in the work schedule

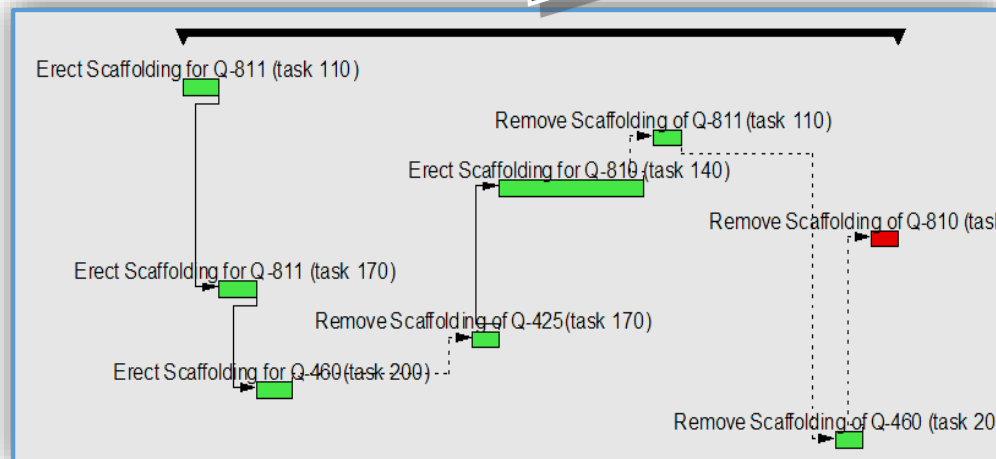
TURNAROUND SCHEDULING PHASE

Logistics and Support work Schedules

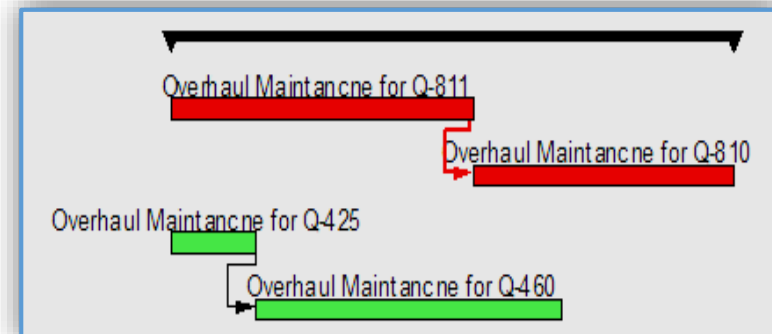
Overall Schedule.



Scaffolding Schedule.



Activities Schedule.



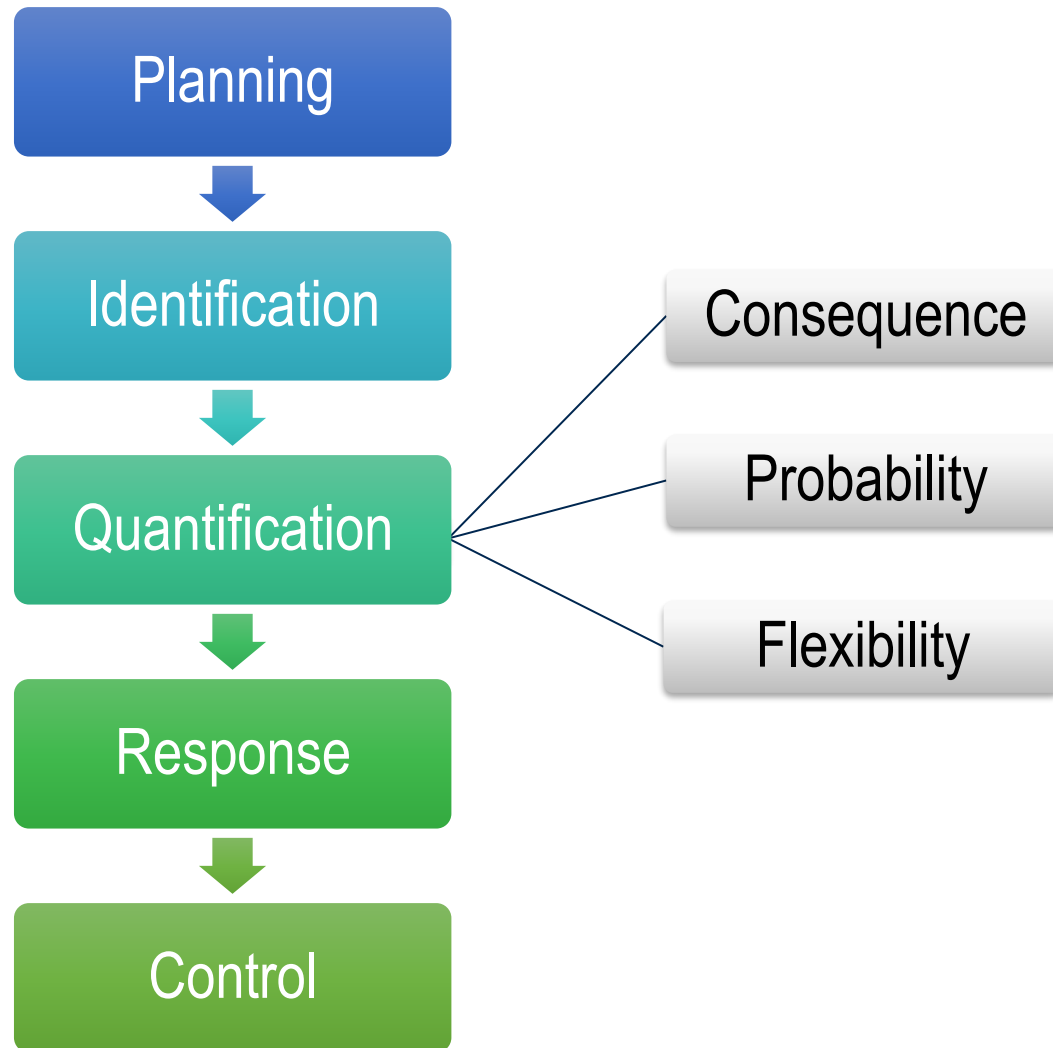
TURNAROUND RISK AND UNCERTAINTY MANAGEMENT



- Example Shutdown Risk Sources
 - **Weather** - affecting activities exposed to bad weather.
 - **Materials/ Spares**- unavailability, defected or infant mortality.
 - **Equipment/Tools** - breakdown, unavailability, idle waiting time, etc.
 - **Manpower** - under staffing / unavailability, under skilled, etc.
 - **Productivity** - a slowing down due to fatigue, etc.
 - **Complexity** – high technicalities jobs, equipment age, etc

TURNAROUND RISK AND UNCERTAINTY MANAGEMENT

■ Risk Management Process



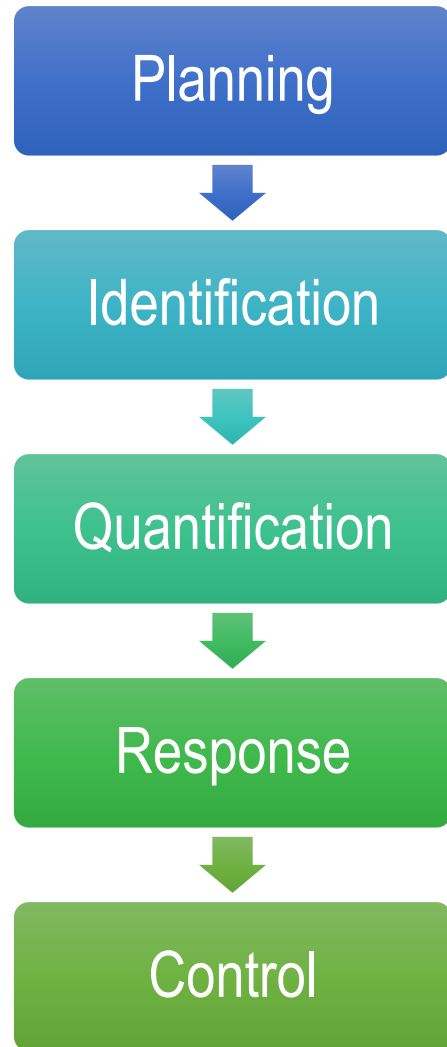
TURNAROUND RISK AND UNCERTAINTY MANAGEMENT

- Risk Quantification Matrix

		Consequence	Category	Level					
			Performance	None	Minor	Moderate	Significant	Severe	
			Time						
			Cost						
Level	Likelihood			A	B	C	D	E	
E	Near Certainty		E						
D	Highly Likely		D						
C	Likely		C						
B	Low Likelihood		B						
A	Not Likely		A						

TURNAROUND RISK AND UNCERTAINTY MANAGEMENT

■ Risk Management Process



Avoidance

- Eliminate the possibility of occurrence

Mitigation

- Reduce the effect of the occurrence

Acceptance

- Live with the consequences of occurrence

Transference

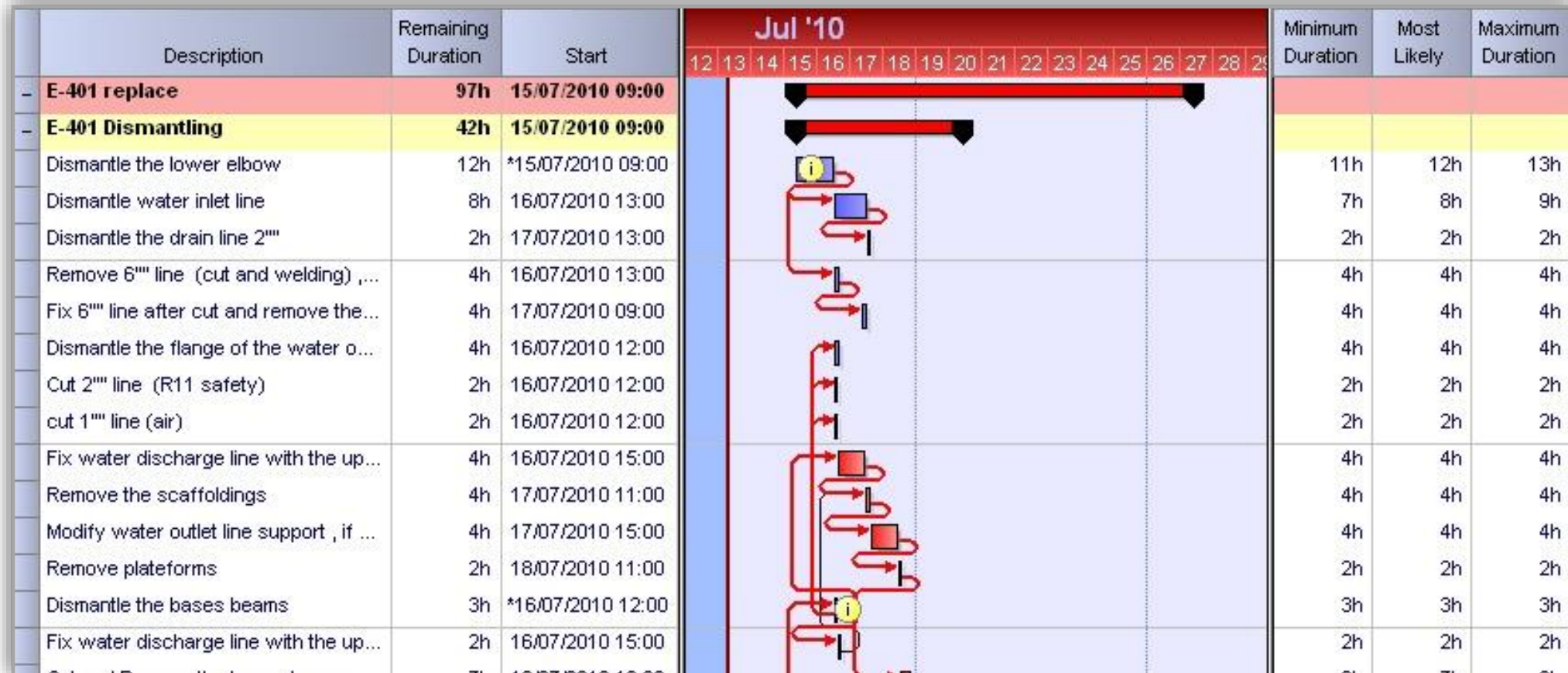
- Transferring ownership of the risk factor

Poll Q2: SLI.DO Event # STMI

2. Do you do formal planned risk management (and not safety related) in your preparation for shutdown and turnaround?
- A. Yes, with a formal and planned process for all shutdown activities.
 - B. Yes but not planned assessment and for some selected work. we had trials, some successful and other times we hardly find time to do so.
 - C. No, we just consider some known risks for our activities from our experience.
 - D. No, we only make safety risk assessment & JSA or we don't do risk assessment
 - E. I don't know.
 - F. I am a service provider or vendor

TURNAROUND RISK AND UNCERTAINTY MANAGEMENT

- PERT Analysis:
 - Probabilistic durations leads to expected finish dates and enable risk calculation :



$$\text{Expected Time} = (\text{Optimistic} + 4 \times \text{Most Likely} + \text{Pessimistic}) / 6$$

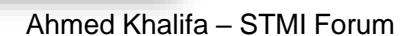
TURNAROUND RISK AND UNCERTAINTY MANAGEMENT

- Using Risk Analysis Programs:

Risk			Pre-Mitigation (Data Date = 12 Oct 05)					Mitigation			Post-mitigation				
ID	T/O	Title	Probability	Schedule	C...	Safety	Score	Response	Title	Total Cost	Probability	Schedule	C...	Safety	Score
RISK4	T	Key resource unavailable	H	L	L	VH	56	Reduce	Change res...	\$300,000	VL	L	L	N	1
RISK3	T	Contract Delay	H	M	L	H	28	Reduce	Change for...	\$500,000	L	M	L	N	6
RISK10	O	Reuse previous design work	H	N	H	N	28	Enhance		\$0	H	N	H	N	28
RISK5	T	Delivery overrun	M	H	N	N	20	Reduce	Source alter...	\$50,000	L	L	N	N	3
RISK9	T	Design changes	H	M	M	N	14	Reduce		\$0	H	M	M	N	14
RISK1	T	Poor understanding and detail ...	L	H	M	VL	12	Reduce	Introduce p...	\$10,000	VL	L	L	N	1
RISK7	T	Rework required for assembly ...	M	M	M	L	10	Reduce	Check man...	\$200,000	N	M	M	N	0
RISK2	T	System failure	VL	VH	VH	VH	8	Reduce	Improve ini...	\$750,000	N	VH	VH	N	0
RISK8	T	Testing fails	L	L	L	N	3	Reduce		\$0	L	L	L	N	3
RISK6	T	Fabrication contractor goes bust	N	M	M	M	0	Reduce		\$0	N	M	M	M	0

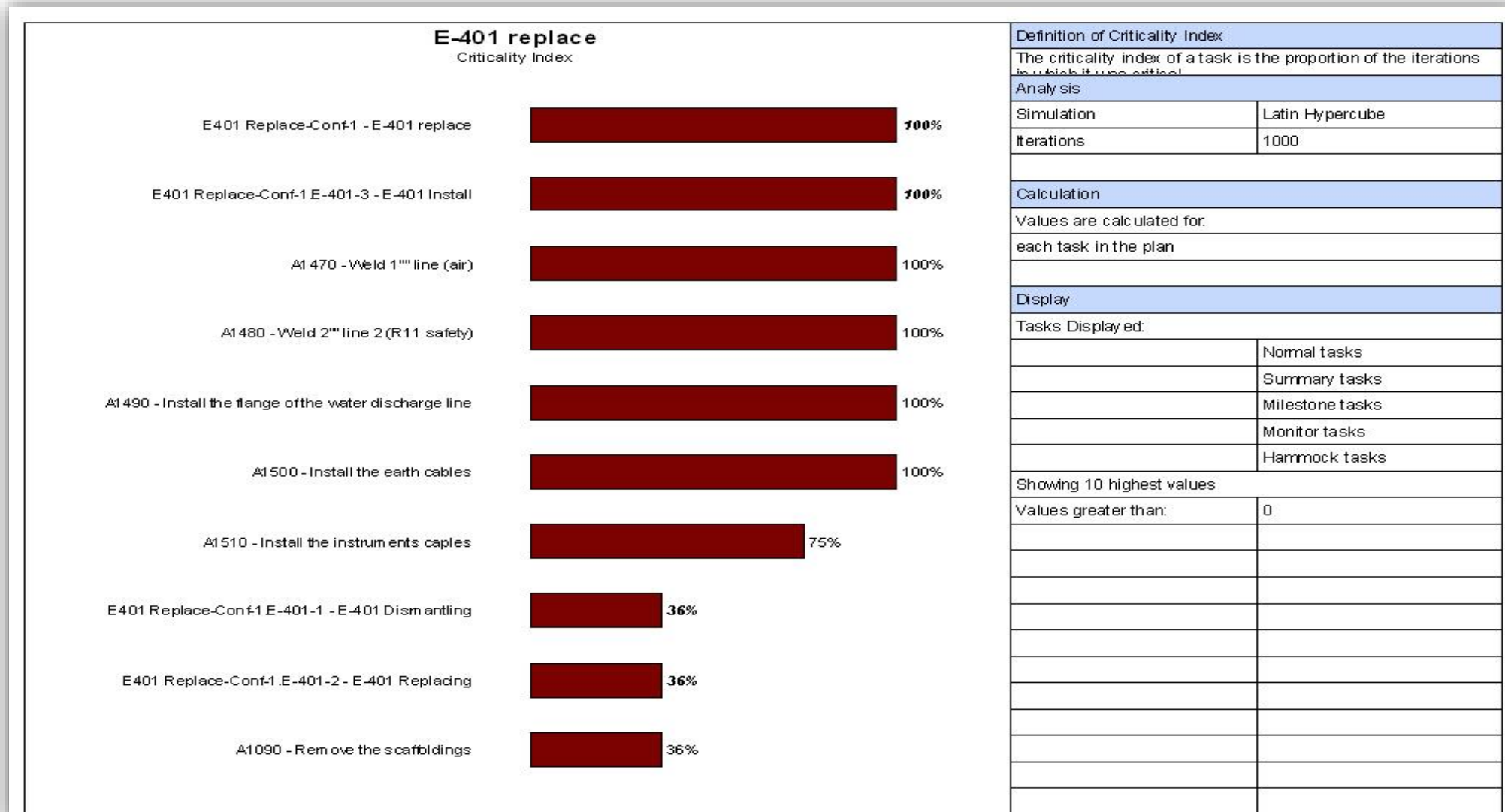
Risk Details		Code Fields	Mitigation	Waterfall Chart	Notes	Risk History
ID	Title		RBS			
RISK4	Key resource unavailable		R. 1.3			
Cause	Description	Effect		Threat / Opportunity		
Due to other project commitments.	Key resources may be unavailable.	Delay could occur on completion of key activities.		Threat		
				Owner		
				DP		
				Status		
				Open		
Pre-mitigated position:		Post-mitigated position:		Exposure (Entered)		
Probability	H (50% to 70%)	Score	56	Probability	VL (Up to 10%)	Score
Schedule	L (10 to 20)			Schedule	L (10 to 20)	1
Cost	L (\$10,000 to \$50,000)			Cost	L (\$10,000 to \$50,000)	
Safety	VH (Failure to meet ac...	Overall Impact	VH	Safety	N (Negligible)	Overall Impact
						L
				Start Date		
				End Date		
				07 Jan 06		
				01 Jan 08		
				<input type="checkbox"/> Quantified Risk		
				<input checked="" type="checkbox"/> Show in Quantitative		

- Using Risk Analysis Programs:

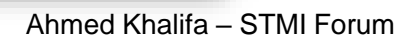


TURNAROUND RISK AND UNCERTAINTY MANAGEMENT

- Using Risk Analysis Programs:



- Using Risk Analysis Programs:



Lean Shutdown Management



What is Lean

Lean (Meaning) : Free from unwanted substances

- Preserving value with less work (Doing more with less)
- To minimize the non-value adding activities

Principles :

- Create Flow (one piece flow)
- Eliminate Waste
- Optimize resources
- Continuous Improvement
- Teaming

Lean Muscle



Lean Shutdown Management



Lean Tools

Eliminating 7 Deadly Wastes (MUDA)

Value Stream Mapping

5 S Process

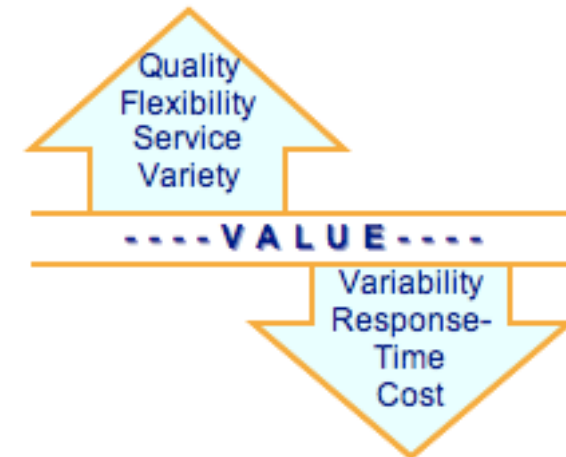
Pull system (Kanban)

Mistake Proofing (Poka Yoke)

Takt Time

Quality at source (Jidoka)

.....etc.

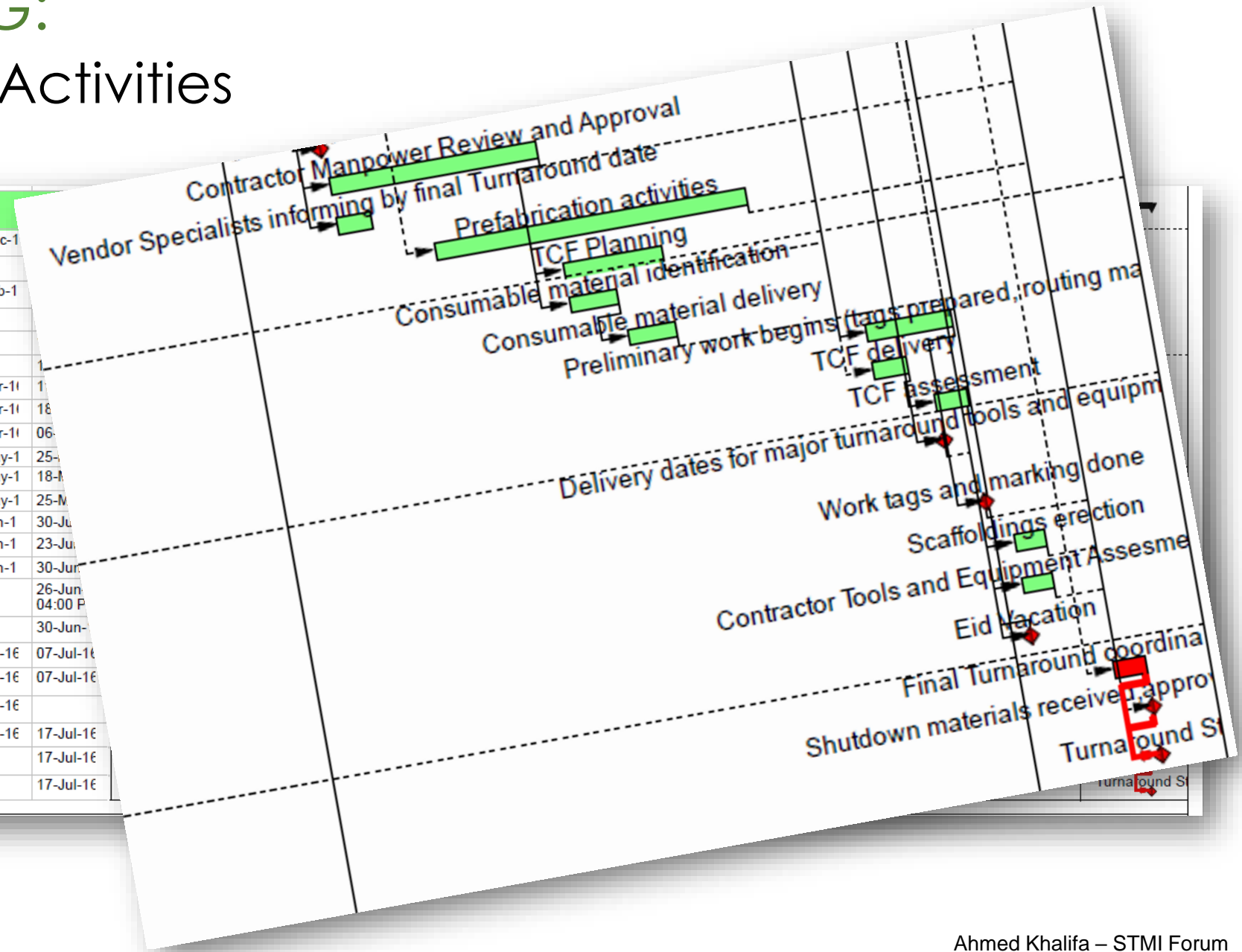


Poll Q3: SLI.DO Event # STMI

3. Do you do use lean shutdown management tools & techniques in preparation for shutdown and turnaround?
- A. Yes, with a formal and planned process for all shutdown activities.
 - B. Yes, we had trials to remove waste, some successful and other times we hardly find time to complete this study before SD.
 - C. No, we don't use lean shutdown management tools and don't know them.
 - D. I don't know.
 - E. I am a service provider or vendor.

WORK SCHEDULING: General Preparation Activities

Preparation Activities			
A1497	Vendor Specialists contacting and inquiring	20d	21-Dec-1
A1507	Vendor specialist contacting	0d	
A1495	Shutdown execution contracts negotiation and approvals	50d	04-Feb-1
A1490	Shutdown local parts, material, equipment ordered	0d	
A1500	Shutdown execution contracts placed	0d	
A1496	Outsourcing and pay rates are settled	0d	
A1505	Contractor Manpower Review and Approval	20d	14-Apr-11
A1498	Vendor Specialists informing by final Turnaround date	3d	14-Apr-11
A1570	Prefabrication activities	30d	26-Apr-11
A1700	TCF Planning	10d	12-May-1
A1740	Consumable material identification	5d	12-May-1
A1750	Consumable material delivery	5d	19-May-1
A1540	Preliminary work begins (tags prepared, routing marked, etc.)	10d	19-Jun-1
A1710	TCF delivery	5d	19-Jun-1
A1720	TCF assessment	5d	26-Jun-1
A1520	Delivery dates for major turnaround tools and equipment established	0d	26-Jun-1
A1550	Work tags and marking done	0d	30-Jun-1
A1560	Scaffoldings erection	5d	03-Jul-16
A1525	Contractor Tools and Equipment Assessment and Review	5d	03-Jul-16
A1580	Eid Vacation	0d	03-Jul-16
A1630	Final Turnaround coordination meetings	3d	13-Jul-16
A1530	Shutdown materials received, approved, marked and resequenced	0d	17-Jul-16
A1680	Turnaround Start	0d	17-Jul-16



CONCLUSION

- Managing shutdowns and turnarounds is an integral part of the contemporary Asset Management System.
- We need to build strategy and identify output values in SD and TA
- Attaining these values can only be achieved by focusing on planning and management of turnaround planning and preparation
- We know what is needed to be done but we need to plan for them to be done.
- POA&M provides planned & controlled focus on turnaround preparation.
- It can enable some missing areas like managing risks in SD & TA, Lean Shutdown Management and successful planning for logistics and support activities.



Thank You!